

LAB ALERT - ANNOUNCEMENT**ELABS PORTAL SYSTEM UPDATE NOTIFICATION****NOTIFICATION DATE: 1/27/2014****EFFECTIVE DATE: 1/27/2014****ANNOUNCEMENT:**

As a part of ongoing system improvement, an update to the eLabs Portal application will be performed Monday, January 27th 2014 between the hours of 10:00 pm to 11:00 pm.

Searching for results will be unavailable during this time. Emails from the eLabs system will still be sent per the normal process during this time.

Please contact client services at 972-966-7700 if a faxed copy of a result report is needed during this downtime.

The following improvements will be implemented to eLabs Result Search Portal:

- A floating tooltip for each result row will allow a user to see a quick result summary without having to download the result PDF.
- A new column called "**Status**" was added to the result grid. It will display the current status of the case.
- A new column called "**Abnormal Count**" was added to the result grid. If applicable to the type of ordered test, it will show the number of abnormal result values that were identified for the tests associated to the case. You can now get a quick preview of the abnormal result values by moving your mouse over the grid cell that shows the count of abnormal values.
- Results that have abnormal results are highlighted with a different color background.
- We have provided additional fields that can be used to filter your results. They can be found in the "**Advanced Options**" section of the "**Filter and Sort Definition**":
 - Searching for keyword is now supported for result summary field
 - Filtering based on Result Status is now available.

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- A notification message will appear if your account password is set to expire within the next 10 days and will also allow a user to change their password.
 - Users who have access to see all results will be required to enter search criteria before any results are returned. This improves loading time of the page and better performance of the site.

We appreciate the opportunity to support your ongoing laboratory service needs.

ORDER/CONTACT INFORMATION: ClearPoint Client Services: 972-966-7700 | Fax: 972-966-7799